

Service Area	Transitional Housing	Permanent Housing	Supportive Services Partnerships		
Program	Sojourn House	Permanent Housing Program (PHP)	Shelter Plus Care (S+C)	NYS Supportive Housing Program (NYSSHP)	
Summary	Transitional housing for homeless women with children and pregnant women.	Long-term community-based housing for homeless families with children, in scattered- site apartments leased by SCAP.	Coordination with Schenectady Municipal Housing Authority (SMHA) to assist with administration of rental assistance and supportive services for individuals and families.	Integration with SCAP's Employment Services department to provide employment-related assistance for individuals/families participating in SCAP's supportive housing services.	
Eligibility	Homeless (HUD definition) Female head of household, pregnant or with children.	<ul> <li>Homeless (HUD definition)</li> <li>Income Criteria – no more than 30% of median area income</li> <li>Family with dependent children (any combination, including non-traditional and multi-generational families)</li> <li>Head of Household must have one or more of the following disabilities: severe mental illness, chronic substance abuse, and/or HIV/AIDS-related illness.</li> </ul>	<ul> <li>Homeless (HUD definition)</li> <li>Income Criteria – no more than 50% of median area income</li> <li>Individuals or families.</li> <li>Head of Household must have one or more of the following disabilities: severe mental illness, chronic substance abuse, and/or HIV/AIDS-related illness.</li> <li>Head of Household must be in ongoing treatment for said disability.</li> </ul>	Single or family is enrolled in one of the following programs at/through SCAP: Sojourn House, PHP or S+C	
Referral	Schenectady County DSS Coordinated Entry	Coordinated Entry	Coordinated Entry	N/A (Internal – Housing Services Only)	
Service(s)	Case Management Advocacy Life Skills Parenting Skills	Case Management Advocacy Life Skills Parenting Skills	Case Management Advocacy Life Skills Parenting Skills	Case management Home-based Therapy Employment Skills Job placement and Retention	
Participant Contribution Requirement	N/A	SCAP maintains lease with landlord and makes full rent payments directly to landlord. Tenant contributes 30% of income (if applicable) towards rent.	Individual maintains the lease; Payments are made directly by SMHA to the landlord; tenant contributes 30% of income (if applicable) to landlord.	N/A	
Contact	Housing Coordinator Elizabeth Mosier (518) 346-5097	Housing Coordinator Elizabeth Mosier (518) 346-5097	Housing Coordinator Elizabeth Mosier (518) 346-5097	Housing Coordinator Elizabeth Mosier (518) 346-5097	

Supportive Services			Community Crisis Network (CCN)			
Program	Supportive Housing Solutions	Rapid Rehousing	Home Connections	Community Services	Housing Services	
Summary	Long term case management that links individuals and families to permeant housing, mental health treatment, addiction services, legal services, employment services, and mainstream benefits.	An 18-month transitional housing and case management program. Rent subsidized for 12 months up to \$400 a month, customers rent decreases over time. Case management provided for full 18 months focused on maintaining housing, accessing mainstream benefits, and accomplishing customer goals.	Short-term Community Resource Navigation for Schenectady County, homeless families residing in hotels/shelters.	Community Resource Navigation services are for those who are in crisis or having difficulty due to homelessness, unemployment or poverty. Services at 913 Albany St, Ellis McClellan Campus, Schenectady Central Library, and Hometown Health.	Mediate disputes between landlord and tenant, mediation services in Schenectady City court, access to emergency housing, access to mainstream benefits, Code Enforcement and Legal Aid Society. Same location as community services.	
Eligibility	Chronically Homeless (HUD definition) and the Head of Household must have a history of substance abuse or Homeless Veteran (HUD definition or at risk of homelessness) and Head of Household must have a history of substance abuse.	HUD Homeless single individuals or families	Homeless Family residing in hotel/shelter placed by the Department of Social Services	Individual/family resides within Schenectady County. Services available at Lincoln, Hamilton, Mt Pleasant, and Keane schools for families at those schools. Services available at the Joseph Allen Apartments and Hillside View Apartments for residents in those programs.	Individual/family resides within Schenectady County facing any type of housing crisis. Services available at Lincoln, Hamilton, Mt Pleasant, and Keane schools for families at those schools. Services available at the Joseph Allen Apartments and Hillside View Apartments for residents in those programs.	
Referral	Self-Referral or Community Provider Referral	Coordinated Entry	Schenectady County Department of Social Services	Self-Referral or Community Provider Referral	Self-Referral or Community Provider Referral	
Service(s)	Case Management Access to Benefits Legal Services Employment Support	Case Management Advocacy Life Skills	Case Management Housing Assistance	Case Management Crisis Intervention Advocacy Access to Benefits	Case Management Crisis Intervention Advocacy Access to Benefits	
Participant Contribution Requirement	N/A	Remainder of rent after Rapid Rehousing amount is paid.	N/A	N/A	N/A	
Contact	Program Coordinator Courtney Schanthal (518) 374-9181	Program Coordinator Donna Gonzalez (518) 374-9181	Program Coordinator Donna Gonzalez (518) 374-9181	Program Coordinator Donna Gonzalez (Albany St Location) (518) 374-9181 Samantha Kishun (Off Sites) (518) 347-5361	Program Coordinator Donna Gonzalez (518) 374-9181	