

Each year, SCAP helps thousands of individuals and families obtain basic essentials such as food, clothing and housing. As a SCAP customer, you have access to a continuum of services, which are provided in a respectful and confidential manner, aimed at helping you meet your goal of self-sufficiency – whether it is to maintain permanent housing, resolve issues with public assistance or utilities, or train for employment.

SCAP works in partnership with other community and government organizations so we can better help you access the resources that are available to support you and your family.

All services are provided at no cost and walk-ins are welcome.

For Help:

Call 518-374-9181 or visit SCAP at 913 Albany Street, Schenectady, NY 12307

Hours:

Monday-Friday 8:30 a.m. to 4:30 p.m. and Wednesday until 6:30 p.m.

After Hours Emergency Shelter:

Call Schenectady Department of Social Services 518-382-0383



SCAP, Inc.
Housing and Community Services
913 Albany Street
Schenectady, NY 12307

Schenectady Community Action Program, Inc.
Offering hope and help to individuals and families in need of assistance due to homelessness, unemployment or poverty.



Housing and Community Services

walk-ins are welcome

If you are in crisis and have difficulty meeting your basic need for food, clothing and housing, SCAP can help.



www.scapny.org



“*SCAP does a lot for the community. The staff was very helpful and friendly and I felt comfortable with them. SCAP is the best!*”

Community Crisis Network (CCN)

The CCN can help if you are in crisis or having trouble meeting your basic needs. SCAP’s highly trained staff will work with you to develop a plan of action that is individualized to meet your needs and short-term goals. SCAP will assist you to:

- Find emergency or transitional housing.
- Obtain food, clothing and household furnishings.
- Gain access to SCAP’s continuum of services, as well as other community resources.
- Provide guidance for issues related to utilities (electricity, natural gas, telephone).
- Work through problems or challenges you may be having with public assistance and other social service benefits: food stamps, Medicaid, unemployment, and disability.
- Benefit from ongoing case management.

Housing

SCAP offers a range of homelessness intervention and housing support services with an emphasis on helping you find and keep appropriate and affordable housing:

- Financial subsidies for rent and utility arrears, security deposits, and ongoing rent and utility expenses.
- Mediate disputes between tenant and landlord.
- Find new housing, if necessary.
- Financial assistance for transportation or moving expenses.
- Access to other community resources and services such as legal aid and employment services.
- Ongoing case management to help you resolve barriers and improve your life.



“*The staff at SCAP has been so helpful and patient. They really made my problems a whole lot better.*”

Sojourn House provides transitional, short-term housing for homeless mothers and their children, as well as pregnant women. The home is staffed 24/7 and residents have access to crisis intervention, case management assistance and referral services. Meals are provided.



Family Resource Center

Many families choose to stay engaged with SCAP and continue to receive access to a full range of services. In addition, SCAP can facilitate “Family Team Conferences” to help families and professionals stay connected and work together to achieve the family’s goals.

Volunteer Income Tax Assistance (VITA)

Free tax preparation by an IRS-Certified Volunteer Tax Preparer is available from November through April by appointment only.