



In 1999 the Community Crisis Network was formed as a collaborative effort to provide the citizens of Schenectady County with immediate crisis intervention, comprehensive assessment, assistance in accessing appropriate community resources and other information as well as referrals to other needed services.

Professional and knowledgeable counselors are available to alleviate many individual and family crisis. The success of CCN was confirmed by the 2000 Community Collaborators Award by the Council of Community Services.



Building bridges - helping keep families together.

NEED HELP?

Ask to see the CCN Counselors at the following location and times.

Schenectady Community Action Program, Inc.
913 Albany Street
Schenectady, NY 12307

Monday, Tuesday, Thursday, Friday 8:30 am - 4:30 pm
Wednesday 8:30 am - 6:30 pm

For further assistance, call
Schenectady Community Action Program
CCN at:

Phone: 518-374-9181
Fax: 518-374-9190

After Hours Call DSS 518-382-0383

Bag meals are available after hours and on weekends at City Mission's Mens' Shelter on Hamilton Street.

www.scapny.org

Email: scapgen@nycap.rr.com

Please note new website!



Community Crisis
Network

NEED HELP?



A collaborative effort of Bethesda House of Schenectady, Catholic Charities of Schenectady County, City Mission of Schenectady, the Jewish community, Schenectady Community Action Program, Inc. and Schenectady Inner City Ministry.

Counselors are located at SCAP 913 Albany Street, Schenectady, NY.

Referrals are made to the CCN by the partners listed above, many other community organizations and area congregations..

NEED HELP?

CCN Services for Schenectady County Residents in Need

- Immediate assessment of customers needs.
- Immediate Crisis Intervention.
- Development of self-sufficiency action plan to help reduce or prevent future crisis.
- Employment and budgeting support.
- Food vouchers to families referred to CCN when pantries are closed.
- Bus tokens to individuals referred to CCN for appointments when other transportation is not available.
- Landlord negotiation, advocacy for those facing eviction, and assistance with new housing.
- Referrals for individuals with the need for ongoing counseling services and case management.
- Advocacy with agencies such as Department of Social Services (DSS), Social Security Administration, utilities and other programs.
- Emergency fund to provide assistance when other resources are not available.
- Referrals and walk-ins are both welcomed.
- Contact CCN at 518-374-9181

“We’re seeking to effectively distribute our community’s resources and identify and meet the gaps.”

Deb Schimpf, Schenectady Community Action Program, Inc.

“It’s not always necessarily somebody who’s extremely hungry and needs a meal. It’s an everyday problem.”
John Steele, Catholic Charities of Schenectady County



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